SEP-19-2003 FRI 03:47 PM CARSTENS, YEE & CAHOON

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To: Commissioner for Patents for Facsimile No.: 703/746-7239 Examiner: Tuan A. Vu Group Art Unit: 2124 No. of Pages Including Cover Sheet: 16 From: Amelia Nearing Legal Assistant to: Stephen R. Tkacs Message: Transmitted herewith: Transmittal Document; and

Re: Application No.: 09/696,399

Attorney Docket No: DE9-1999-0075USI

Response to Office Action.

Date: Friday, September 19, 2003

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John Market

SEP 2 2 2003

OFFICIAL

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In reapplication of: Casabona et al.

Serial No.: 09/696,399

Filed: October 25, 2000

For: Method and System for Maintaining Software Via Network

36736
PATENT TRADIANAFK OUTICE
CUSTOMER NUMBER

Group Art Unit: 2124

Examiner: Vu, Tuan A.

Attorney Docket No.: DE9-1999-0075USI

('ertificate of Transmission Under 37 C.F.R. § 1.8(a)

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on screemher 19,2003

TRANSMITTAL DOCUMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

TRANSMITTED HEREWITH:

Response to Office Action.

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 09-0461. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0461,

Respectfully submitted,

Duke W. Yee Registration No. 34,285

CARSTENS, YEE & CAHOON, LLP

P.O. Box 802334 Dallas, Texas 75380

(972) 367-2001

ATTORNEY FOR APPLICANTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application: Casabona et al.

§

Serial No.: 09/696,399

Group Art Unit: 2124

Filed: October 25, 2000

Examiner: Vu, Tuan A.

For: Method and System for

Maintaining Software Via Network

Attorney Docket No.: DE9-1999-0075US1

Certificate of Transmission Under 37 C.F.R. § 1.8(a) I hereby certify this correspondence is being transmitted via facsimile to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, facsimile number (703) 746-7239, on September 19, 2003

RESPONSE TO OFFICE ACTION

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

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In response to the Office Action dated June 19, 2003, please amend the aboveidentified application as follows: